



AGUNG TIRTAYASA KUSUMA

Address: Bekasi, West Java, Indonesia
Phone: 0813-1415-3216
Email: agungtirtayasakusumaa@gmail.com
Linkedin: agungtirtayasakusuma
Portfolio: agungtirtayasakusuma.cloud

SUMMARY

Network-focused IT professional with 2 years of experience managing MikroTik RouterOS in a production environment. Skilled in network administration, troubleshooting, and Windows support, with hands-on experience in DHCP, NAT, Firewall, and QoS. Recently completed Cisco CCNA 200-301 Enterprise Training to strengthen enterprise networking knowledge.

WORK EXPERIENCE

IT Support, Avenir Tour & Travel

Jul 2024 – Jul 2026

- Redesigned the office Wi-Fi infrastructure by deploying 3 ASUS access points managed with MikroTik RouterOS, eliminating dead zones across a 3-floor office.
- Managed 30+ network endpoints using MikroTik RouterOS, configuring DHCP, NAT, Firewall, and QoS to maintain reliable network connectivity.
- Deployed 24 Windows 10/11 laptops, configured 4 wireless IP cameras, and integrated 3 network printers to support daily office operations.
- Resolved network, Wi-Fi, hardware, and software issues to restore end-user productivity and maintain daily operations.
- Performed preventive maintenance, user data backups, and system updates to maintain stable and reliable IT operations.

Video Editor, Avenir Tour & Travel

Nov 2022 – Jun 2024

- Produced short-form promotional videos using CapCut for social media.
- Created travel content to increase brand awareness and engagement.
- Collaborated with the marketing team to support digital campaigns.

Internship Administration, Avenir Tour & Travel

Aug 2022 – Oct 2022

- Prepared administrative documents and performed accurate data entry.
- Organized digital and physical files for efficient document retrieval.
- Supported daily office operations through administrative assistance.

EDUCATION

Bachelor of Informatics
Universitas Gunadarma
GPA: 3.59/4.00

Aug 2019 – Aug 2023

Software Engineering
SMK Taruna Bangsa Bekasi

Jul 2016 – Mar 2019

ADDITIONAL INFORMATION

- **Technical Skills:** MikroTik RouterOS, TCP/IP, DHCP, NAT, Firewall, QoS, VLAN, IPv4/IPv6, Windows 10/11, Linux, Network Troubleshooting, Cisco IOS, Static Routing, OSPF, ACL.
- **Certifications:** Cisco CCNA 200-301 Enterprise Training — ID-Networkers (2026), CCNA Foundations – Networking Basics and Cisco IOS Essentials — Packt via Coursera (2025), Technical Support Fundamentals — Google via Coursera (2025)